

Job: Expert Technology Projects & Applications – Senior Manager

Job Code: ISB/0424/ETPA/E-3

Nature of job: Permanent

Level/Grade: Level 3 / Expert

Job Reports to: Director IT

Overview: SM Technology Projects & Applications shall spearhead the design, development, implementation, and management of STZA's technology and business applications. This includes overseeing end-to-end applications related organizational IT systems and functions to align with strategic growth objectives and achieve state-of-the-art digital governance standards.

Key Responsibilities:

- Provide strategic Decision Support of Business & Web Applications related Initiatives especially STZA's One Window Portal in true letter and spirit.
- Efficiently manage technology and vendor selection process, oversight, and maintenance for all business & web application related initiatives.
- Facilitate meetings, workshops, and trainings for STZA Business & Web Applications to gather requirements, communicate updates, and address concerns with internal/external stakeholders on design, implementation, testing, and upgrades.
- Lead the design, development, and implementation of STZA One Window Portal enhancements, ensuring stakeholder needs and organizational goals alignment.
- Effective Oversight of Business & Web Application Architecture including STZA's One Window Portal
- Ensure One Window Portal and other business applications comply with applicable laws, regulations, and security standards, including data protection and privacy requirements.
- Assistance in choosing trustworthy tech vendors for Business & Web Applications and other IT services, both internal and external
- Ensuring Cost Efficiency and Budget Management of all Business & Web Applications related initiatives
- Maintaining oversight on configuration and management of STZA website, business applications and other business systems.
- Assist in the formation and delivery of STZA's Digital Transformation Roadmap and Execution through effective use of Business Applications
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Experience Requirements:

- Minimum 05 years of relevant experience in in the field of IT with a focus on Business & Web Applications
- Minimum 2 years of experience in IT Team Leadership in large national/international/government organizations.
- Proven track record of architecting, implementing, securing, and managing information technology systems in large national or international organizations and complex business environments.
- Hands on knowledge and experience of IT systems, applications, security, networks, cloud, and emerging technology integration experience.
- At least 2 years of experience in managing Data Warehouse, Business intelligence, Migration, Application and Analytics projects.

Essential Skills & Competencies:

- Proficiency in latest Technology Concepts and Trends.
- Leadership and Management
- Strategic & Critical Thinking
- Effective Problem Solving and Decision Making

- Strong Technical, Analytics, Verbal and Written Communication and Interpersonal Skills in English and local languages
- Effective Time Management and Planning skills
- Deep understanding of Agile and DevOps, Experience in projects using Agile delivery is mandatory and preferably in data analytics.
- Customer centric approach with an ability to work in large cross-sectional teams

Education Requirements:

- Minimum academic qualification for this role is a graduate/bachelor's degree (16 years), in Engineering, IT, Innovation, Technology Management or a related discipline a reputable national or foreign university recognized by HEC.
- Master's degree is a strong plus
- Project/Program Management (PMP Certification) is a strong plus.
- Certifications in Agile, Six sigma, Prince2 is a strong plus