

**Job:** Director IT

**Job Code:** ISB/0424/DIT/E-4

**Job Nature:** Permanent

**Level/Grade:** Level 4 / Director

**Job Reports to:** ED - Technology, Zone Enterprise & Licensing Ops

**Overview:** Director IT shall be responsible for leading all Digital and IT initiatives including but not limiting to architecting, developing, implementing, and managing STZA's technology and information systems functions and lead end-end organisational IT infrastructure, applications, and systems to meet strategic growth and state-of-the-art digital governance objectives

**Key Responsibilities:**

- Lead & Execute STZA IT Policies and Governance Framework & Roadmap.
- Enable 'Ease of Doing Business' through effective use of latest and innovative technologies for internal and external stakeholders.
- Enable senior leadership in taking decisions on high-level strategic orientation of STZA's technology applications, systems, and service platforms for interacting with stakeholders, investors, STZ developers, STZ enterprises and One-Window facilities.
- Facilitate selection of credible and reliable technology vendors, MSPs, network operators, cybersecurity, SAAS selection and deployment, and other additional services related to internal and external IT systems.
- Provide oversight on configuration and management of live and backup servers, website management and content uploading, and resolution of end user issues related to emails, software's, internet and other hardware and software systems.
- Enablement of a 24/7 Operational continuity of IT Architecture & Infrastructure connectivity and availability within 6 months of joining.
- Effective Oversight of Business Application Architecture including but not limited to STZA's One Window and other applications that support operation, innovation, and productivity of the authority.
- Completion of a robust IT Security Architecture.

**Experience Requirements:**

- Minimum 10 years of relevant experience in the field of IT.
- Minimum 4 years of experience in IT leadership/ Head of IT in large national/international/government organization.
- Proven track record of architecting, implementing, securing, and managing information technology systems in large national or international organizations and complex business environments.
- Hands on knowledge and experience of IT systems, applications, security, networks, cloud, and emerging technology integration experience.

**Essential Skills & Competencies:**

- Proficiency in latest Technology Concepts and Trends
- Leadership and Management
- Strategic & Critical Thinking
- Effective Problem Solving and Decision Making
- Strong Technical, Analytics, Verbal and Written Communication and Interpersonal Skills in English and local languages
- Effective Time Management and Planning skills.
- Self-Starter and results driven approach.
- High degree of ownership & results delivery

**Education Requirements:**

- Minimum academic qualification for this role is a graduate/bachelor's degree (16 years), in Engineering, IT, Innovation, Technology Management or a related discipline a from a national or foreign university recognized by HEC.
- Master's degree is a strong plus.
- Core IT Certifications in at least one (preferably more) of the domains (Infrastructure, Architecture, Security, Applications) is a strong plus.
- Project/Program Management (PMP Certification) is a strong plus.